



## RETURN TO RACING

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# FAQ'S NJC COVIDSAFE PLAN NSW PUBLIC HEALTH ORDER

# FAQ'S - Owners



**Am I entitled to bring a guest?** Yes, you can bring one guest. Pre-registration for both Owners and Guests prior to the race day is required. Please note: a child is counted as one guest with COVID-19 numbering

**How long can I stay on course?** Owners can stay on course for the entirety of the race day.

**Where can I go on course?** Owners will have access to the Members Lounge, a seat will be allocated upon registration. Owners also have access to the Members Grandstand and the tie up stalls area for viewing purposes only. Owners will NOT be able to have contact with the Jockeys on the day nor enter the Mounting Yard.

**What is the dress code for an Owner?** Members Enclosure dress code will apply. [CLICK HERE](#) for details

**Will I be able to purchase food and drinks on the day?** Yes, the Members Lounge will be open for you to purchase food and beverages and the Newmarket Café will be open for food.

**Can I use cash to bet on course?** Yes, both the TAB Tote Operators and EBT machines will accept cash.

**Where do I collect my Owners ticket?** At the Main Gate there will be a designated Owners Booth for all Owners to collect their wrist bands and Owners tags for the day.

Please note: Owners Passes are non-transferable.

# FAQ'S – *Members + Public*

**Can I enter the Members Lounge?** Yes, the Members Lounge is opened for NJC Members only.

**What is the dress code?** Members and their guest are required maintain the [Members Enclosure Dress Code](#).

**When can I register for upcoming race days that aren't this weekend?** Expression of interest forms are on each race day page on the Newcastle Racecourse website.

**When is my membership due for renewal?** Due do COVID-19 the Board of Directors has extended NJC memberships until the end of December 2020 (31.12.2020).

**Where can I go on the course?** Dependent on which venue you have booked into you will always be required to remain in that venue.

## **Please note:**

- All racegoers are required to remain seated throughout the day except for food and bar purchases, wagering, bathroom requirements and to access equine viewing areas (including the Parade Ring and tie-up stalls, when applicable).

## Government restrictions:

1 July 2020 – NSW Public Health Orders permit admission to spectators to racecourse:

- by way of tickets to assigned seating areas, with total numbers not to exceed 25% of the capacity of the racecourse or 10,000 persons; or
- limited to a maximum of 500 persons (subject to 4 square metre rule).

# NJC COVID-19 - *Safety Plan*

## Social Distancing

- Signs at entry points to instruct customers not to enter the Racecourse if they are unwell or have COVID19 symptoms.
- Names checked off Racing Australia list for owners attending.
- Online bookings for pre booked hospitality.
- Numbers will be restricted on the premises, ensuring distance of 4 square metres per person.
- Social distancing ensured by placing floor markings or signs to identify 1.5 metres distance between persons for queues.
- Table numbers and seating capacities are to be reduced in line with public health directions.
- Plexiglass barriers to be used around counters involving high volume interactions with customers
- Contactless EFTPOS payments to be encouraged at all outlets.
- Menus and wine lists where required will be laminated and sanitised after each use.
- Buffet menu options will not be available and communal water stations will be removed.

## Record keeping

- Contact information will be kept for race day patrons and staff, including name and mobile phone number of a person admitted, for at least 28 days.

# NJC COVID-19 - *Safety Plan*

## Hygiene and cleaning

- All staff will be instructed to practice good hygiene by frequently washing their hands. Hand washing should take at least 20 to 30 seconds. Wash the whole of each hand, covering all areas with soap before washing with water. If hand washing is not practical, alcohol-based hand sanitiser containing at least 60% ethanol or 70% iso-propanol is recommended.
- Hand washing facilities will be provided for customers and patrons including clean running water, liquid soap and paper towels. Where hand washing facilities are not readily available, an appropriate alcohol-based hand sanitiser will be provided.
- Non-disposable crockery/cutlery/glassware will be cleared after each course and washed using a commercial grade dishwasher or glasswasher. Disposable cutlery/glassware will be used in public areas.
- Frequently touched areas and surfaces will be cleaned/sanitised at least hourly with detergent or disinfectant (Eftpos equipment, tables, counter tops and sinks) in accordance with Environmental cleaning and disinfection principles for COVID-19.