



RETURN TO RACING

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FAQ'S  
NJC COVIDSAFE PLAN  
NSW PUBLIC HEALTH ORDER

# FAQ'S - Owners



**Am I entitled to bring a guest?** Yes, you can bring one guest. Pre-registration for both Owner and Guest prior to the race day is recommended. Please note: a child is counted as one guest.

**How long can I stay on course?** Owners will have limited access to the Owners Enclosure on The Hunter Race Day -1 race prior and 2 races after your race. Please reference your Owners email for more detailed information and times. *Please note: Owners wishing to remain on course may relocate to the seated overflow area set aside for Owners Only (space permitting).*

**Where can I go on course?** Owners will have access to the Owners Enclosure at the western end of the Members Grandstand, the tie up stalls area and the western end of the members Grandstand for viewing purposes only. Owners will NOT be permitted contact with the Jockeys or Trainers on the day nor be permitted to enter the Mounting Yard.

**What is the dress code for an Owner?** The Owners Enclosure will be a relaxed dress code [CLICK HERE](#) for details

**Will I be able to purchase food and drinks on the day?** Yes, the Owners Enclosure Bar will be open to purchase beverages and to redeem the Owners free beverage. The Newmarket Café will be open to purchase food and beverages. There will also be food vendors on site on the Courtyard Lawn.

**Can I use cash to bet on course?** Yes, both the TAB Tote Operators and EBT machines will accept cash.

**Where do I collect my Owners ticket?** At the Main Gate there will be a designated Owners Booth for all Owners to collect their wrist bands and Owners tags for the day.

*Please note: Owners Passes are strictly non-transferable.*

# FAQ'S – Members + Public

**Can I attend Saturday race meetings?** Yes, we are currently open to the public however, due to capacity restrictions limited tickets are available. If you do not have a ticket we would advise calling the racecourse before coming on the day.

**Can I attend midweek race meetings?** Yes, midweek race meetings are open to Owners, Members and the general public free of charge.

**If I have visited Victoria recently, can I attend race meetings?** Any person that has travelled to or from Victoria after 24 June 2020 is not permitted to purchase tickets to or attend race meetings under current NSW Government advice regarding COVID-19 until they have completed a period of self-isolation for 14 days.

**Will I be temperature tested?** Yes, all patrons will be temperature tested upon arrival.

**What happens if I register a high temperature?** Should a patron record a high temperature, they will be asked to isolate away from patrons. The assessment will then be escalated to management and the patron will be reassessed prior to entry being permitted. Should the patron record a high temperature a second time the patron will be refused entry and will be advised to seek medical attention.

**Am I able to move to other parts of the racecourse?** As per COVID Restrictions, we ask that you stay seated at all times. You can move with purpose to make food and beverage purchases, for wagering or bathroom requirements or to visit equine areas.

# FAQ'S – Members + Public

**Do you accept cash?** Yes, although racegoers are encouraged to have contactless payments. ATM facilities are also available on course.

**Can I place a bet?** Yes, TAB facilities, Electronic Betting Terminals (EBTs) and bookmakers will be available on the day. All wagering facilities will accept cash. Alternatively, you can place a bet using the TAB App on your phone.

**Can I buy food and drinks?** Yes, if your ticket does not include a hospitality package food and beverages will be available to purchase from retail service outlets.

**Can I bring my own food?** If you are in a General Admission area you are permitted to bring in picnic type food. All liquids will be confiscated at entry during bag check.

**Do I need the COVID-safe App?** While it is not a prerequisite to attend, we strongly encourage guests to download this app so that they can be contacted if necessary in the future

**Will I be required to wear a face mask?** Wearing a face mask is not required however, NSW Health recommends wearing a mask where physical distancing is hard to maintain

## Government restrictions:

1 July 2020 – NSW Public Health Orders permit admission to spectators to racecourse:

- by way of tickets to assigned seating areas, with total numbers not to exceed 25% of the capacity of the racecourse or 10,000 persons; or
- limited to a maximum of 500 persons (subject to 4 square metre rule).

# NJC COVID-19 - Safety Plan

## Social Distancing

- Signs at entry points to instruct customers not to enter the Racecourse if they are unwell or have COVID19 symptoms.
- Names checked off Racing Australia list for owners attending.
- Online bookings for pre booked hospitality.
- Numbers will be restricted on the premises, ensuring distance of 4 square metres per person.
- Social distancing ensured by placing floor markings or signs to identify 1.5 metres distance between persons for queues.
- Table numbers and seating capacities are to be reduced in line with public health directions.
- Plexiglass barriers to be used around counters involving high volume interactions with customers
- Contactless EFTPOS payments to be encouraged at all outlets.
- Menus and wine lists where required will be laminated and sanitised after each use.
- Buffet menu options will not be available and communal water stations will be removed.

## Record keeping

- Contact information will be kept for race day patrons and staff, including name and mobile phone number of a person admitted, for at least 28 days.

# NJC COVID-19 - Safety Plan

## Hygiene and cleaning

- All staff will be instructed to practice good hygiene by frequently washing their hands. Hand washing should take at least 20 to 30 seconds. Wash the whole of each hand, covering all areas with soap before washing with water. If hand washing is not practical, alcohol-based hand sanitiser containing at least 60% ethanol or 70% iso-propanol is recommended.
- Hand washing facilities will be provided for customers and patrons including clean running water, liquid soap and paper towels. Where hand washing facilities are not readily available, an appropriate alcohol-based hand sanitiser will be provided.
- Non-disposable crockery/cutlery/glassware will be cleared after each course and washed using a commercial grade dishwasher or glass washer. Disposable cutlery/glassware will be used in public areas.
- Frequently touched areas and surfaces will be cleaned/sanitised at least hourly with detergent or disinfectant (Eftpos equipment, tables, counter tops and sinks) in accordance with Environmental cleaning and disinfection principles for COVID-19.