

CONDITIONS OF TICKETING AND ENTRY

PATRONS, PLEASE NOTE THE FOLLOWING CONDITIONS OF YOUR ENTRY TO THE RACECOURSE

General Entry Ticketing

General Entry Tickets are sold subject to the following terms and conditions:

1. No refund or exchange on any ticket except as set out in condition 2.
2. If a race meeting is cancelled or rescheduled prior to commencement of the meeting, ticketholders may either:
 - A. request exchange tickets for an equivalent meeting by returning the tickets to Newcastle Jockey Club Limited (“NJC”) within two business days of the cancelled or rescheduled meeting and NJC will, if possible, provide the exchange tickets (but does not guarantee that it will be able to do so). An equivalent meeting means, for a Carnival race meeting, another race meeting during the same Carnival, and for a standard race meeting, another standard race meeting, in both cases during the same year; or
 - B. return the tickets to NJC within 30 days of the cancelled meeting to obtain a refund of the price paid for the tickets (excluding any booking charges).

Depending upon the available time, ticketholders may be required to collect exchange tickets at the racecourse.

3. NJC reserves the right to cancel, reschedule and/or vary advertised race meetings and races at any time.
4. Tickets may not be resold or offered for resale at a premium (including via on-line auction sites) or, without the written permission of NJC, used for commercial, advertising or promotional purposes in connection with other goods or services. Breach of this condition may result in cancellation of the ticket and refusal of entry to the ticketholder.
5. For function ticketing, please refer to the functions disclaimer held by your individual / company function organiser.

COVID-19

6. In response to the Covid-19 pandemic, the NJC has introduced specific safety measures in an effort to safeguard the health, safety and wellbeing of persons attending Newcastle Racecourse.
7. It is in the interest of everyone attending Newcastle Racecourse to comply with the safety measures that have been put in place. Therefore, the NJC reserves the right to refuse entry to, or remove from Newcastle Racecourse any individual not complying with these safety measures.
8. The safety measures that are being and have been introduced are intended to minimise the risk of contracting the Covid-19 virus, but this risk cannot be completely eradicated. Visitors enter Newcastle Racecourse at their own risk.

9. Further official information and advice on COVID-19 and social distancing requirements is available at www.nsw.gov.au/covid-19.
10. Visitors are not permitted to attend the Newcastle Racecourse if they (and the NJC may refuse entry to a racecourse if it is aware of or suspects that any visitors):
 - a. are experiencing any flu-like symptoms (sore throat, runny nose, persistent cough, shortness of breath, fever);
 - b. are a close or casual contact of a positive COVID-19 case;
 - c. are awaiting the results of a test for COVID-19;
 - d. reside in the Greater Sydney Area.

Visitors:

11. must show evidence of COVID-19 vaccination status to gain entry the racecourse;
12. must Check-in via the Services NSW app QR code upon arrival at the main gate;
13. must leave the racecourse immediately if they become unwell, after notifying a staffmember;
14. must wear a face mask in indoor settings unless exempt;
15. must be seated to consume food & beverages in indoor settings;
16. must comply with any request to relocate due to patron restrictions in any area;
17. must remain in their allocated seating area;
18. must maintain good personal hygiene and adhere to social distancing requirements with respect to other visitors and NJC staff, in accordance with NSW Health guidelines; and
19. acknowledge the right of the NJC to refuse entry or request departure of any visitor at any time and for any reason.

Entry

20. By purchasing tickets to attend a race meeting at Newcastle Racecourse you are deemed to have accepted the following terms and conditions of entry. Please note that additional restrictions apply to entry into the mounting yard, and entry to that area will not be granted unless patrons agree to those restrictions at the time of entry.
21. Visitors enter the racecourse at their own risk. NJC accepts no responsibility for injury to any person (including injury resulting in death), or damage to or loss of property of any visitor occurring on or about the racecourse.
22. NJC reserves the right to refuse entry to, or remove from, the racecourse any person who, in the opinion of any NJC representative, is:
 - a. behaving, or is in a group of persons behaving, in a manner which is causing or is likely to cause disruption, nuisance or offence to other patrons, harm to persons or horses, or damage to property;
 - b. dressed inappropriately; or in fancy dress;
 - c. fails to comply with any of these conditions of entry to the racecourse.

23. Persons who are or appear to be intoxicated or under the influence of drugs upon arrival or whose presence at the racecourse could be detrimental to the good conduct of racing will be refused entry.
24. The following are not permitted to be brought onto the racecourse:
 - a. beach umbrellas, tables or pop up marquees;
 - b. alcohol or illegal substances;
 - c. knives, firearms or other items that could potentially be used as a weapon; or
 - d. flares, fireworks, plastic horns, musical instruments, whistles, laser lights, and other items which may have the potential to cause alarm and/or harm to animals or other patrons;
 - e. any other item deemed by any NJC representative to have the potential to disrupt the orderly conduct of the race meeting and/or cause a breach of NJC's duty of care to all persons entering the racecourse
 - f. food items, unless prior permission has been obtained via Management.

Bag searches may be undertaken to ensure compliance with this condition.
25. Patrons may not bring animals onto the racecourse (other than a companion animal in the company of a sight- or hearing-impaired person).
26. Patrons are not permitted to trespass onto the racetrack at any time and will be prosecuted if they do so.
27. Patrons may be requested to provide proof of identity and/or age at any time.
28. Security cameras operate in this venue, patrons may be filmed.
29. 'Bucks Parties' are not permitted into the venue as stated on the Club's Liquor Licence.

Liquor Act 2007

30. Under the Liquor Act 2007 alcohol must not be removed from the racecourse.
31. It is an offence to sell, supply or obtain liquor on behalf of persons under the age of 18.
32. Patrons observed consuming alcohol on approach to our venue will be denied entry.

Minors

33. Persons under the age of 18 are not permitted entry to the racecourse unless accompanied by a Parent or Guardian and must remain in the company of the adult at all times. A simple definition of a Parent or Guardian is "a person over the age of 18 who is a Parent or Guardian of the minor, must be old enough to be that parent". The Parent or Guardian is responsible for the care, conduct and supervision of the young person, and for any acts or omissions of that young person.
All Parents, Guardians and Minors MUST wear the approved banding as provided. Failure to wear or removing the band during the event may result in the guardian and minor being asked to leave.

Car parks and personal possessions

34. Entry into and the parking and leaving of vehicles in the car parks at the racecourse is at the risk of the driver/rider and passengers.
35. Whilst at the racecourse patrons are responsible for their own property. Patrons must not leave bags or possessions unattended at any time and should ensure all valuables are removed from vehicles.

Gambling and Wagering

36. It is an offence to transmit from this racecourse the betting odds being offered by bookmakers on any horse.
37. Patrons under the age of 18 are not permitted to gamble and if caught will be prosecuted.

Racing NSW

38. Patrons attending racecourses in NSW are subject to the Australian Rules of Racing (including the NSW local rules of racing) administered by Racing NSW.

Photography, films and recordings

39. By attending a race meeting each patron acknowledges that he/she may be photographed, filmed and/or recorded in any way and:
 - a. consents to being photographed, filmed and/or recorded by or on behalf of NJC for NJC's advertising and promotional purposes (including, without limitation for promotion of NJC race days); and
 - b. if the patron is an owner of any horse present at the racecourse or whose image is displayed at the racecourse, consents to their horse/s being photographed, filmed and/or recorded by or on behalf of NJC and for NJC to use and reproduce such photographs, films and recordings (including the colours worn by the relevant jockeys) for NJC's advertising and promotional purposes;
 - c. assigns any and all intellectual property rights they may have in any such photographs, films and recordings to NJC, and agrees that NJC and its successors and assigns will own all right, title and interest in such photographs, films and recordings and may exercise all intellectual property rights existing in or in relation to any such photographs, films and recordings throughout the world in perpetuity, free from any liens, claims, encumbrances or right of termination by the patron or anyone else; and
 - d. waives absolutely and irrevocably any moral rights they may have in or in relation to any of the photographs, films and recordings referred to in this condition 25.
40. Patrons must not, unless authorised by NJC in writing and, if authorised, only on conditions determined by NJC, take any photographs or make any films, video, digital or sound recordings (including by way of any hand held communications device) within the racecourse for commercial purposes.

No sale or distribution of goods or material

41. Patrons must not attempt to sell or distribute any goods or advertising, promotional or political materials or similar to persons attending or exiting the racecourse without the written consent of NJC.

Breach of Conditions of Entry

42. If you breach any of the above conditions, or NJC (with reasonable cause) so directs, you may, without limitation:
- a. be refused entry to the racecourse
 - b. be evicted from the racecourse
 - c. be required to surrender articles in your possession
 - d. have your ticket confiscated or cancelled; and/or
 - e. be reported to an appropriate law enforcement body.

Non-smoking venue

43. Patrons must adhere strictly to NJC's directions and signage prohibiting smoking in all smoke free areas of the racecourse as required by the Smoke Free Environment Act 2000 (NSW) (Act). It is an offence under the Act to smoke in an areas designated by the Act as a "smoke free area". Designated Smoking Areas are clearly signed and available away from spectator areas.