WEBSITE TERMS AND CONDITIONS

Website Terms and Conditions

Acknowledgement and Acceptance of General Conditions

This website is owned and operated by Newcastle Jockey Club (NJC) trading as Newcastle Racecourse.

By accessing, browsing or using this website, you acknowledge that you have read, understood and agree to be bound by these Terms and Conditions, together with any policies referenced on this website, including the Privacy Policy and Conditions of Ticketing & Entry.

NJC reserves the right to amend these Terms and Conditions at any time.

Ownership of Content

The materials displayed on this website, including but not limited to information, text, documents, graphics, images, videos, audio, software, logos, designs, trademarks and other ("Content") are protected by copyright, trademark and other intellectual property laws.

You must not:

- modify, reproduce, republish, distribute, transmit, display or commercially exploit any Content
- Use any Content for commercial purposes;
- Remove copyright, trademark or proprietary notices; or
- Use any Content in a manner that infringes the rights of NJC or any third party.

You may download or print portions of this website solely for your personal, non-commercial use provided the Content remains unaltered and all copyright and proprietary notices are retained.

Privacy

Newcastle Racecourse is committed to protecting the privacy of individuals who access our website, purchase tickets, attend events, make enquiries or otherwise engage with NJC.

Our collection, use, storage and disclosure of personal information is governed by our Privacy Policy.

By using this website, submitting information via online forms, purchasing tickets or otherwise providing personal information to NJC, you acknowledge and agree to the terms of the Privacy Policy.

Marketing Communications

Newcastle Racecourse may communicate with customers, members, guests and visitors regarding:

- Race meetings;
- Events and entertainment;
- Hospitality packages and dining experiences;
- Membership opportunities;

- Competitions and promotions;
- Venue news and updates; and
- Other products and services offered by Newcastle Racecourse.

Communications may be sent via:

- Email;
- SMS;
- Telephone;
- Direct mail;
- Digital advertising platforms; and
- Other communication channels permitted by law.

By purchasing tickets, making bookings, subscribing to communications, entering competitions, becoming a member or otherwise engaging with NJC, individuals acknowledge that NJC may use their contact information for these purposes in accordance with the Privacy Policy.

Recipients may opt out of receiving marketing communications at any time using the unsubscribe or opt-out facility provided in the communication or by contacting NJC directly.

Opting out of marketing communications will not prevent NJC from sending service-related communications including ticket confirmations, booking information, membership administration, event updates, venue information or safety notices.

Ticketing and Third-Party Service Providers

Newcastle Racecourse may engage third-party providers to facilitate:

- Ticketing services
- Event registrations
- Membership management
- Payment processing
- Marketing communications
- Customer relationship management, and
- Other operational services.

Transactions or interactions undertaken through third-party platforms may also be subject to the terms, conditions and privacy policies of those providers.

Newcastle Racecourse is not responsible for the policies, content or practices of third-party platforms.

Advertising and Links to Other Websites

This website may contain links to third-party websites for the convenience of users.

NJC does not control and is not responsible for the content, privacy practices, security, availability or accuracy of information contained on third-party websites.

The inclusion of any link does not imply endorsement by NJC of the linked website, organisation, product or service.

Accessing linked websites is undertaken entirely at your own risk.

Electronic Communications

By communicating electronically with NJC, including through online forms, email, SMS, ticketing services or digital platforms, you acknowledge that NJC may communicate with you electronically in relation to services, bookings, memberships, event attendance and other interactions with NJC.

Electronic communications may satisfy any legal requirement for communications to be provided in writing where permitted by law.

Disclaimer and Limitation of Liability

The information contained on this website is provided by NJC in good faith and is believed to be accurate at the time of publication.

To the fullest extent permitted by law, NJC does not warrant the accuracy, completeness, reliability or currency of the information contained on this website and accepts no responsibility for any loss or damage arising from reliance on that information.

Where goods or services are supplied by NJC, liability for breach of any condition or warranty that cannot be excluded by law is limited, at NJC's option, to:

1. The re-supply of the goods or services; or
2. The payment of the cost of having the goods or services supplied again.

Nothing in these Terms & Conditions excludes rights that cannot lawfully be excluded under applicable legislation.

Changes to website

NJC reserves the right to:

- Modify or discontinue any part of this website
- Update information contained on the website
- Amend these Terms & Conditions, and
- Restrict access to parts of the website at any time without notice.

Governing Law

These Terms & Conditions are governed by the laws of New South Wales, Australia.

Any dispute arising from or relating to the use of this website shall be subject to the exclusive jurisdiction of the courts of New South Wales.